

## The Chimney Medic Promise

As the owner of The Chimney Medics, I promise all my customers the following:

1. If we are unable to answer, I will return your call the same day.
2. I will show up during your scheduled appointment time.
3. I will be polite, friendly, and treat you and your home with respect.
4. I will make absolutely no mess in your home. I pride myself on cleanliness.
5. When I leave your home, we will both be smiling, and, and you can be confident in any referrals to friends and family.

Thanks again, and feel free to call me 7 days a week at 800-245-4319 or 800-407-4220.

Shane Brown

Owner of The Chimney Medics